

# Agenda

## Department of Information Services Customer Advisory Board/Focus Group

September 22, 1997

1:30 PM

DIS Boardroom

The Forum Building  
Olympia, Washington

### Agenda topics

Welcome and Introductions

Darrel Riffe

Sub-committee Reports

Darrel Riffe

Gartner Group Update

Mary Lou Smith - DIS

Pete Noble – Gartner Group

Department of Revenue Tax Filing System Demonstration

Darrel Riffe

Digital Signature Implementation Update

Dave Kirk – DIS

New Business